



Alabama Public Service Commission

Pipeline Safety Seminar

December 2010



Operator Qualification and Control Room Management Update



Advisory Bulletin No. ADB-09-03

Issued Dec 7, 2009

- Standardized notification for OQ plan transmittal and information required in transmittal
 - Operator information, regions involved, copy of the plan, and changes.
 - Do NOT send personnel information



- Added definitions for:
 - Observation of on the job performance
 - No tasks where adequate, sole method of evaluation
 - Does not measure ability to respond to AOCs
 - Significant
 - eliminating covered tasks, increasing interval or span of control, evaluation changes,



- Per requirements of §192.605(a) and §195.402(a), require a review of the OQ plan once per calendar year, not to exceed 15 months.
 - Periodic review of work, including AOC's



Protocol 9

- Part of every inspection
- Review of procedures and qualification requirements
- Abnormal Operating Conditions





ASME B31Q-2010 Standard

- ASME B31Q Standard issued 2010
 - Published November 2010
 - Addresses all remaining issues except noteworthy practices
 - Includes Effectiveness Measures for the operators plan
 - Includes Construction in the Scope of the Standard



- Added definition for new construction
 - All new construction, not just Alternative MAOP construction tasks





- PHMSA is reviewing the B31Q-2010 document to determine if it will consider incorporating it by reference





OQ Review

- Review of incidents, accidents, and other failures
 - Localized problem versus systematic problem





Other OQ Issues

- Breakout Tanks
 - API-653 incorporated by reference in whole adding tasks:
 - **Inspections, repairs, and alterations** to the covered task list
 - Ensure contractors qualified



Control Room Management

- 49 CFR 192.631 and 49 CFR 195.446
 - 74 FR 63310
 - Published 12/3/09
 - Effective 2/1/10
- Clock started 2/1/2010
 - Program development compliance date, 8/1/2011
 - Program implementation date, 2/1/2013



- **Amdt. 195-93 Federal Register: February 3, 2010 (Volume 75, Number 22)**
- § 192.631 [Amended]
 - 2. In paragraph (a)(2), ***"implement the procedures no later than February 1, 2013"***.
- § 195.446 [Amended]
 - 3. In paragraph (a), ***"implement the procedures no later than February 1, 2013"***.



The Rule

- This rule applies to each operator of a regulated pipeline that has a controller, in a control room, using a SCADA system.
- The procedures required to accomplish the rule requirements must be contained within the operators O&M
 - Included in 192.605 and 192.615
 - Included in 195.402



Roles and Responsibilities

Each operator must define the roles and responsibilities of a controller for:

Normal operations
Abnormal Operations
Emergencies

Define

Authority and Responsibility to take action
Role during abnormal operations
Role during emergencies
Method for recording shift changes and hand over's



Adequate Information

- Provide controllers with Tools, Processes, and Procedures
 - To carry out their roles and responsibilities
 - Sections of API RP 1165 for gas pipelines
 - 1, 4, 8, 9, 11.1, and 11.3
 - All of API RP 1165 for Liquid pipelines
- Conduct point-to-point verification between SCADA displays and field
 - When equipment is added, moved, or when changes are made to field equipment that affect pipeline safety



Adequate Information

- Test and verify internal communication plan to provide manual operation
- Test ANY backup SCADA system
- Establish and Implement Procedures for when a different controller assumes responsibility, including the information to be exchanged



Fatigue Mitigation

- Each operator must implement the following methods to reduce the risk associated with controller fatigue
 - Schedules and shift lengths that allow for 8 hours of continuous sleep
 - Educate controllers and supervisors
 - Train controllers and supervisors to recognize effects of fatigue
 - Establish controller minimum HOS



Alarm Management

- Each operator must have a written alarm management plan
- The plan must include
 - Review of safety related alarms
 - Identify at least once each calendar MONTH points that have been
 - Taken off scan
 - Inhibited alarms
 - Generated false alarms
 - Forced or manual values for too long



Alarm Management

- Verify the correct Safety-Related alarm set-point values and alarm descriptions, once each calendar year not to exceed 15 months
- Review the alarm management plan to determine effectiveness, 1 each CY NTE 15 Months
- Monitor content and volume of GENERAL ACTIVITY being directed to and required of each controller
- Address deficiencies identified by implementing (e)(1) through (e)(5)



Change Management

- Operator must make sure that changes that could affect the control room operations are coordinated with the CR personnel by:
 - Establish communications between CR persons, operations management, field persons, when planning and implementing changes
 - Field persons to contact CR when emergency conditions exist and when making changes that affect CR operations



Change Management

- Seek CR or CR Management participation in planning prior to implementing significant pipeline hydraulic or configuration changes



Operating Experience

- Lessons learned must be incorporated into the CR Management procedures by:
 - Review incidents/accidents that must be reported to determine if CR actions contributed to the event and correct where necessary
- Controller Fatigue
- Field Equipment
- Operation of any relief device
- Procedures
- SCADA system configuration
- SCADA system performance

Include all lessons learned in the training program required by this section



TRAINING

- Establish a training program and review that program to identify improvements 1 CY NTE 15 months
- Program must provide training to the controller to carry out the defined roles and responsibilities from (b)
- And include the following.....



TRAINING

- Abnormal operating conditions that could occur simultaneously or in sequence
- Use of simulator or non-computerized (tabletop) method to train controllers to recognize AOC
- Train controllers to communicate within the operators emergency response procedures
- Training that will provide a working knowledge of the pipeline system
- Training for pipeline setups that are periodically but infrequently used



Compliance Validation

- Upon request, operators must submit their procedures to PHMSA or, in the case of an intrastate pipeline facility regulated by a State, to the appropriate State agency



Compliance and Deviation

- An operator must maintain for review during inspection:
 - (1) Records that demonstrate compliance with the requirements of this section; and
 - (2) Documentation to demonstrate that any deviation from the procedures required by this section was necessary for the safe operation of a pipeline facility.